### Meeting Notes

#### High-level agenda

* To define the key questions to ask the client
* Discuss our understanding of the problem we are trying to solve

#### Questions

* What is the successful matching mode?
* What is the characterization of the case worker?
* The most difficult thing casseholder have to do?
* Who are the stakeholder in the project?
  + What are their roles in relation to the project.
* Who is qualified & why? (requirements/criteria)
* What does success look like to you? => what might come in the way of that success?
* From your perspective, what are the problems we should be trying to solve?
* What is your current shared housing process
  + How does it work?
  + What is your role in this in relation to the project?
  + Why is it done this way?
  + Are you successful now?
    - What has and has not worked?
* What are other organizations doing to try and solve the problem?
* What do you see our Role in this project?
* Is there any information that you think we should know?